

IMPACT

Building the Future Together



Integrated **M**ulti **P**rocessing of **A**dministrative & **C**AMA **T**echnology

Status of IMPACT

Presented by:

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17th Annual Assessor's Retreat

October 29 – 31, 2007

Looking Back: 2005

- Joint decision to begin a study
- Stakeholders identified
- Core Team members identified
- Use Project Management Methodology

Looking Back:

Reasons for a new system: CAAS III

- **Legacy System**
- **Limited qualified technical personnel**
- **Separate database**
- **Data is not easily accessible**
- **Integration with other systems difficult**
- **Functionality is limited**
- **Sharing of data cumbersome**

Looking Back:

Reasons for a new system: CAAS IV

- **Separate database**
- **Client/Server application**
- **Maintaining 2 systems costly**

Looking Back:

More Reasons for a new system:

Consolidate Other System databases:

- **Tax Billing/NAL – Legacy System**
- **OSAP Assessment & Appraisal - Client/Server**
- **SBOE Appeals & Exemptions - Client/Server**
- **Tax Relief - Client/Server**

Looking Back:

More Reasons for a new system:

- Need for 1 system and 1 database for the administration of property taxes
- More robust reporting capabilities
- Integrating GIS capabilities
- Web based application

Looking back: 2006

- Core Team Members from each business area wrote detailed requirements
- Requirements approved by stakeholders
- 1st RFP published: Oct 2006
canceled: Feb 2007

Present: 2007

- 2nd RFP published May 2007
- 5 Proposals received June 10, 2007
- Evaluated functional & technical requirements from 4 vendors
- 4 Vendors participated in software demos
- Cost proposals were evaluated on 4 vendors
- State issued Evaluation Notice Oct 11, 2007

We have a Vendor!

Tyler Technologies | CLT Division

tyler works.



CLT Division

Mass Appraisal Services + Property Tax Solutions

Contract Start Date: November 27, 2007

Looking to the Future

IMPACT Proposed Functionality

- Web-based application
- Integrated GIS component
- Mobile data collection
- Capability to view OSAP parcel information
- Capability to track appeal and exempt properties
- Robust reporting capabilities

Looking to the Future

What's Next?

- Meet with Tyler's project manager
- Product installation in state's environment
- Data mapping
- 'Gap/Fit' analysis
- Test plan
- Design
- Detailed requirements for modifications
- Training, Training, Training...
- Pilot counties
- Implementation

When will my county move to IMPACT?

- Vendor and state schedule not final
- County selection criteria
- Business cycles

Can I be involved?

- **YES!**

You can join the IMPACT team!

- Assist in 'Gap/Fit' Analysis
- Assist in Design
- Become a Pilot County

What are the requirements to become part of the IMPACT Team?

- Be able to travel to Nashville when necessary
- Knowledge in Real or Personal Property
- Willingness to learn new business processes
- Ability to analyze and solve problems
- Care!

Where will I find information about IMPACT?

- Website

<http://www.comptroller.state.tn.us/impact.htm>

- Newsletter
- Emails
- Assessor Meetings
- Mailings

Questions?

Contact Information

If you would like to participate, please
contact:

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